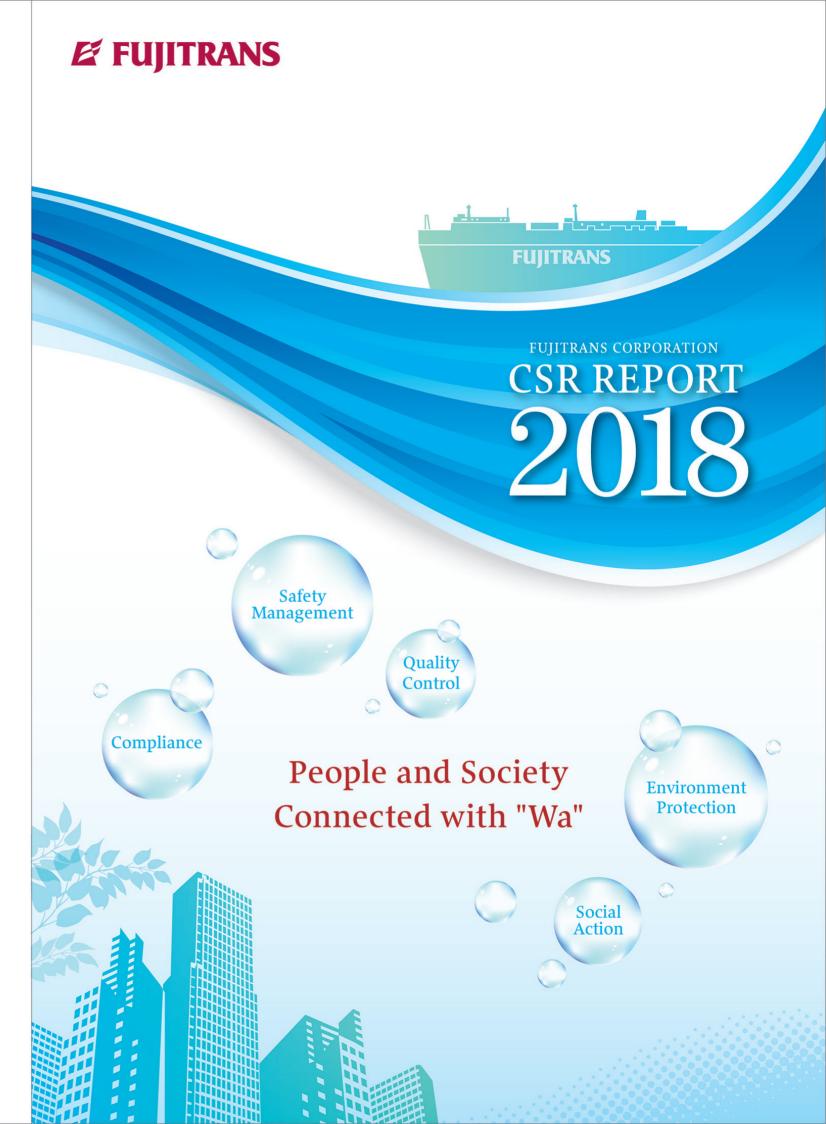




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E CSR Policy

FUJITRANS CORPORATION has set the spirit of "Wa" as its corporate motto. "Wa" is made up of "internal Wa," which respects peace and harmony among people and unity based on overall trust and cooperation, and "external Wa," which is based on harmony, concord, reunion of hearts with the global environment, local communities, customers and affiliated companies.

We have established our CSR Policy as the "People and Society Connected with "Wa"," incorporating the idea that our company staff members are going to grow together with our customers/local communities based on this spirit. We have then set up three activity spheres by which we should practice CSR, and we are promoting these activities by forming a sub-committee for each sphere.

Sphere that should be addressed as a corporation

- Always conduct sincere and fair activities, while complying with laws and regulations and social norms.
- Our corporation is a member of the society, and grows and develops as a good corporate citizen.

Sphere in which our main business itself becomes CSR

 Provide safe and high-quality services as a mission of logistics operator.

Sphere in which we express gratitude to the society

Contribute to creating a comfortable society and community, taking into consideration the global environment. Be deeply thankful for things learned from the society, and respond to the expectations or desires of the society. Sphere that should be addressed as a corporation → Legal Compliance

Starting point of corporation

CSR Policy
People and Society
Connected with "Wa'

Giving back to the society

Sphere in which we express gratitude to the society → Contribution to the Environment and the Society Mission of logistics operator

Sphere in which our main business itself becomes CSR → Safety/Quality

FUJITRANS CORPORATION CSR REPORT 2018 | 02

!! Operating System



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Top Message

Practicing CSR with "the Spirit of "Wa""

President

Mr. Tatsuo Keii



Based on "the Spirit of "Wa"" in the corporate motto that has been handed down since the time of our business foundation, we have built better relationships with our internal and external stakeholders, and we have developed together with communities and the society through our business operations. We apply the mindset and attitude that have been adopted for a half-century or more to the concept of CSR and maintain the CSR Policy of People and Society Connected with "Wa."

Although the very word "CSR" is relatively new, what our company should make efforts to do, and the purposes and significances, have not changed since the old days. In other words, we are fair and sincere to the society as a corporation, we continue to provide value to the society as a logistics operator, and we exist together with and contribute to local communities as a member of the society. These are the ways our company should exist since the time of business foundation. We have divided these ways into three spheres: Legal Compliance, Safety & Quality, and Environment & Social Contribution. We are working on each sphere.

Promoting in Three Spheres

First is compliance with laws and regulations: Compliance should be obeyed by a corporation as a matter of course, in the same way as individuals obey laws and regulations in their social life. To carry out corporate business, we must understand and adapt to a range of relevant laws and regulations that vary depending on country, region, industry, and approval/authorization. From the fact that scandals involving corporations have

been emerging frequently in recent years, society's eye on compliance awareness is becoming stricter. In our company, we are filling out training programs so that our company staff members can recognize and learn the relevant laws and regulations, and measure the degree of their understanding, thereby using them in their own work.

Second, as a position to manage the logistics business and keep customers' cargo safety and quality, and human resource development is the foundation of this business, and we regard it as a mission. Safety efforts are acts of protecting not only the cargoes under our care, but also our employees and business partners. We are conducting safety education and training, and inspection by onsite patrols throughout the year. We are pursuing further safety through improvement activities. The accumulation of such efforts ensures quality of work and leads to the improvement of services.

Third comes the sphere of environmental and social contribution. Since our corporate establishment, we have been able to continue our business with the support of customers, business partners, and local communities. To show our gratitude to and reward those people who have accepted us and kept us going, we are exploring what we can do as a member of society beyond our core business, besides the enhancement of services. For example, activities to protect the sea, which is where we conduct our business, and the forests located upstream; also, activities for the beautification (clean-up) of the communities where our offices are located, and activities to nurture the next generation who



will be responsible for the logistics industry. Through these activities, we are connecting with local communities and contributing to the society.

Together with Society from Now Onward

Last year, we celebrated the 65-year anniversary of our company starting business at Nagoya Port. Over this period, our business fields have developed covering a broad spectrum, and the areas to which we provide our services have expanded, ranging from Nagoya to areas throughout Japan and around the world. On the other hand, economy and politics are constantly changing. Especially recently, the world is entering an era of chaos, and under the uncertainty of the future, many corporations in the industry, as well as our customers, are also groping in the dark.

While being exposed to these changes, we never forget the spirit of our founding. In order to connect with the society, support the society, and continue to provide value as an existence required by the society, we will continue to fulfill our mission.

Corporate Profile

Our company is a comprehensive logistics corporation that was established at Minato-ku, Nagoya city in 1952. We are developing all kinds of businesses related to logistics, centering on the port transport business and coastal shipping business, including marine transportation, land transportation, air transportation, storage and inventory control, packing, and customs clearance. A distinctive feature is that our company is a shipping company that also operates ships.

At the time of establishment, our company was a harbor transport company focusing on the cargo handling of wood. We entered the domestic shipping operation by accurately grasping the increase in demand due to motorization in the 1960s, and by launching Japan's first pure car carrier (PCC) RO/RO ship, "Tocho Maru," to enter service in 1962. With the growth in the field of coastal transportation of completed vehicles, we solidified our foundation to its current state. Today, we have about 20 bases in Japan, from Hokkaido to Okinawa, and we are operating the sea and land intermodal transport of various types of vehicles and general cargoes.

Meanwhile, we are aggressively working on overseas development to expand the scope of our handling of import and export service. Beginning with the launch of a representative office in Singapore in 1977, we expanded our business to include the forwarding business, shipping agency business, warehousing business, packing business, and land transportation. Today, we are developing services in North America, Europe, China and Southeast Asia.

By making excellent use of these networks, we are handling a wide variety of cargoes, mainly completed vehicles (such as passenger cars, agricultural machines, construction machinery) and automotive parts, and including agricultural products, clothing, chemicals, nonferrous metals and wood chips. In addition, we are well versed in the transportation of long-size cargo, and we have abundant experience in the transportation of articles such as space-related equipment, aircraft parts and plants.

KAGOSHIMA OFFICE

Name

FUJITRANS CORPORATION

Location of Head Office

7-41, Irifune 1-Chome, Minato-ku, Nagoya, AICHI, 455-0032, Japan

Date of Establishment

Sept. 29th, 1952

Capital

200,000,000 yen

Authorized Representat

President Tatsuo Keii

Number of Employees

1,272 (as of the end of March 2018)

Main Businesse

- Port Transport Business
- Coastal Shipping Business
- Consigned Freight Forwarding Business
- Air Transport Agency Business
- Customs Clearance
- •Warehousing
- Packing
- Marine Transportation et

List of Business Offices HOKKAIDO BRANCH HACHINOHE OFFICE FUIITRANS (SHANGHAI) CO., LTD. SENDAIBRANCH FUJITRANS (MYANMAR) CO., LTD. FUJITRANS LOGISTICS (MYANMAR) CO., LTD. TOKYO BRANCH -CHIBA OFFICE KAWASAKI OFFICE **HEAD OFFICE** FUJITRANS (THAILAND) CO., LTD. FUJITRANS PHILIPPINES, INC. FUJITRANS LOGISTICS PHILIPPINES, INC. **OSAKA BRANCH** MIZUSHIMA BRANCH VIETNAM REPRESENTATIVE OFFICE HIROSHIMA OFFICE FUJITRANS (CAMBODIA) CO., LTD. SHIN-MOJI OFFICE YOKOHAMA OFFICE FUKUOKA BRANCH TOYOHASHI BRANCH TAHARA OFFICE FT LOGISTICS (ASIA) PTE. LTD. FILLITRANS PT. FUJITRANS LOGISTICS INDONESIA LAEM CHABANG OFFICE FUIITRANS (THAILAND) OITA OFFICE PT. FUJITRANS INDONESIA SURABAYA OFFICE **FUJITRANS LOGISTICS** OKINAWA (THAILAND) CO., LTD. PT. FUJITRANS INDONESIA

Business Highlights (Fiscal 2017)

April 2017

Vietnam Representative Office Began Operation

The Representative Office began operation with the aim of surveying the commercialization of logistics in Vietnam.

September 2017

65th Anniversary of the Founding of our Company

We marked the 65th anniversary of our founding as "FUJIKI KAIUN KAISHA, LTD." in 1952.

January 2018

New Ship Christened and Launched

We carried out the launching ceremony of the new ship, built at Shimonoseki Shipyard, MITSUBISHI SHIPBUILDING CO., LTD. and christened as "FUJIKI."

Head Office Moved Temporarily

For work to extend the Head Office building, Head Office functions were temporarily distributed and moved to neighboring offices.

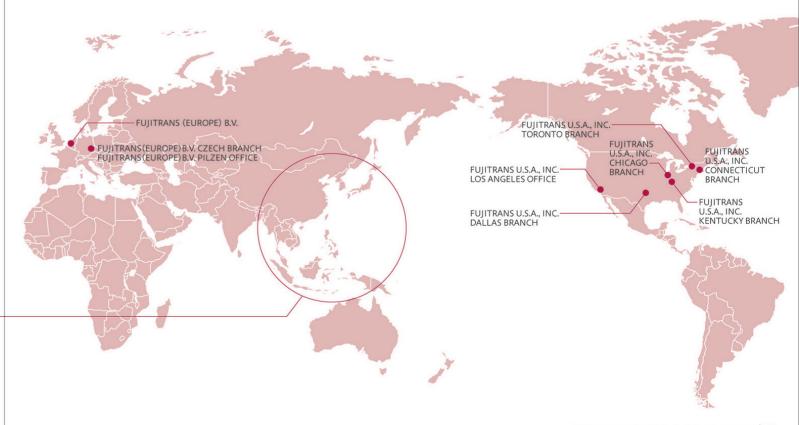
February 2018

Tokyo Office Moved

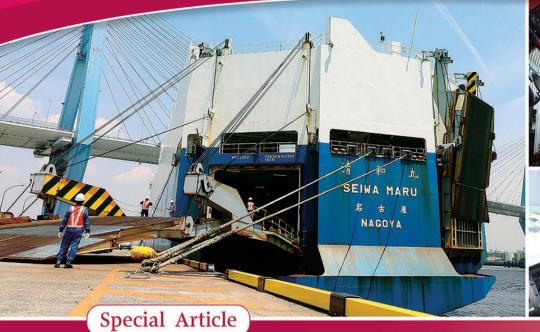
For the reinforcement of mobility convenience and security, the Tokyo Office was moved from Higashi Ginza to Yaesu, Tokyo.



"FUJIKI" at her launch ceremony



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Supporting Monozukuri (making things) in Japan with Our Logistics Quality

We are responsible for the physical distributions of a variety of "mono (things)," 'from rice grain to rocket' as a watchword. We have supported Japanese manufacturing and the world's industries through the freight transportation of all kinds of items, including automobiles, aircraft, rockets, equipment machinery, daily necessities and paper products, and home appliances, which are our strong points and

We safely and surely deliver needed mono (items), at the needed time, in the needed quantity. We are proud that the height of this "logistics quality" is our greatest strength. We will now introduce four people from among the professionals who support our "Logistics Quality," taking the logistics of automobile transport as an example.























Mr. Genki Deguchi

[Stowage Planner]

Planner of Car Stowage

It is the beginning of the day's work to systematically check that there is no error in the storage location of each car to be loaded on the ship that day. It is important work to avoid transporting a car to the wrong destination. I will do tasks such as check the state of the tires as well.

I determine the stowage-into-ship plan in the morning on the same day, taking into consideration factors such as the destination, vehicle type and vehicle body size. If there are any precautions, I will notify on-site workers in advance. For example, taking into consideration tides and angles of ramp way, I instruct them on the timing when to load cars with low car height, or designate a parking place for special vehicles. Because the number of cars to be loaded during cargo handling may be changed after I have made the plan, I will go to the work site and cooperate closely with the workers during the operation.

I was raised near the sea and I am proud to be able to work on this work site. I even consider the efficiency of unloading/loading at the next port and at the next to next port, and I make arrangements to safely carry the cars entrusted to us by customers.



Mr. Takashi Kajino

[Driver]

Specialist Driving with Exact Technique

Driving cars to move them on board the ship in accordance with the instruction of the hatch bosun is our job. Because cars are moved without packaging, unlike other cargoes, the driver's responsibility is grave. Not hitting against walls or other cars is a matter of course. I am always careful as to whether the work cloth is dirty, and I even touch only the minimum parts when I am in the car.

What I pay attention to the most is keeping my concentration. Because the job is repetitive, concentration will lapse over time. For that reason, I am constantly cheering on myself, such as replying with a loud voice to instructions from the supervisor.

The driver's world is sports-oriented, and hierarchical relationships are also strict, and when I was young, I was often singled out by my boss. But that is because we are responsible for handling our customers' precious cars.



Four Professionals who Support the Marine Transportation of Cars

Shiomi Wharf located at Nagoya Port, which is a hub port for the domestic marine transportation of cars produced across Japan. Here, there is the company's own quay with a total length of about 600m and a parking area that can store about 6,800 cars.

The cars transported from the factory to the port by the car transporter are temporarily stored in the motor pool to sort out for each destination.

A "Stowage Planner," who maps out a basic plan showing which of the cars are to be loaded, how many and where on board the ship, at the work site where about 3,500 cars are unloaded and loaded on a typical busy handling day.

A "Hatch Bosun," who takes command to load and stow cars efficiently on board the ship.

A "Driver," who moves cars safely and accurately to a predetermined location.

A "Seafarer," who operates a large-sized ship carrying cars on board to their destination.

Many professionals are working strenuously to safely and promptly deliver important cargoes entrusted to us by customers.

Logistics flow





Temporary storage















Stevedoring & Operation Dept.

Mr. Tetsuhiro Hattori

[Hatch Bosun]

Commander who Creates Flow of Work Site

At our company, we handle about 3,500 cars on a busy day. There are various kinds of cars, with varying sizes and destinations. As hatch bosuns, we give instructions to efficiently and safely load these cars on board a ship and unload them from the ship.

The most important thing in this work is instantaneous judgment. We make spatial calculations so that many more cars can be loaded in a limited space, and instruct floors and stowage locations in the ship. We instruct a new driver to go to a place where loading is easy. Thus, we never stop careful consideration all day.

When I see the hundreds of cars lined up according to my calculation, I feel a great

sense of accomplishment. And most of all, we derive our energy from the realization that our customers nationwide are looking forward to the cars we have loaded with a united effort.





KAGOSHIMA SENPAKU KAISHA, LTD. Yoshiko Oda

[Seafarer]

Navigation Officer Responsible for the Safe Marine Transportation of Cargoes

Our job is not only to operate the ship safely but also to manage every aspect until the loaded cargo is safely transported to the destination.

During cargo handling, when cargo is being loaded onto a ship, the ship will tend to tilt to the heavier side. Therefore, we always check and adjust the bow/stern inclination and port side/starboard side inclination so that the ship does not tilt to either side. Further, we find out the weather conditions beforehand and request for strengthening of the lashing (firmly fastening cargo) and consult about the stowage locations.

During the voyage, we confirm the surroundings such as locations of fishing boats, and check the position of the ship every 30 minutes. When we encounter bad weather, we operate the ship considering the ship's course and speed so that

the cargo is not affected by rolling or pitching. In addition, we regularly inspect the inside of the holds and check whether there is any unusual change in the cargo or the hull.

In order to ensure safe operation as a C/O (Chief Officer), we not only execute daily work but also participate in various training sessions and group studies (seminars).

This job of operating a large ship is very worthwhile. It is my important role to share the joy with eleven seamen and create a friendly atmosphere.



Thoughts on Legal Compliance

Compliance is a basic component of CSR. It is a source of fair corporate activity. With the aim of establishing and maintaining a compliance system, we have implemented various study meetings, reinforcing months, and awareness surveys, and we are promoting enlightenment/development activities for all employees.



Attitude toward Compliance

Under our management philosophy based on the company motto "the spirit of "Wa"," we have positioned compliance practice as one component of CSR. Practicing compliance is indispensable for the company to fulfill its social responsibilities and continue to be trusted by the

society. We are striving for business operations while keeping in mind a high sense of ethics, and obeying social norms and in-house regulations as well as laws and regulations, and various other rules and manners.

Reinic

Reinforcement of Management Foundation

Compliance

June 30th (Fri), 2017

Explanatory Meeting on Personal Information Protection Law

Ensure Thorough Compliance with Rules for Each Step

Following the revision and enforcement of the Personal Information Protection Law, we held an information meeting for employees. At the information meeting, we introduced, in conjunction with concrete examples for our company, each of the four steps of "identification of purpose of use at the time of acquisition," "storage," "provision to a third party," and

"response to disclosure request, etc." We ensure compliance with basic rules so that problems such as leakage may not occur. Further, information materials are posted on the in-house portal site to ensure that every employee knows about regulations and manuals concerning the handling of information.

Sept. 1st (Fri) to Oct. 31st (Tue), 2017

Compliance Reinforcing Months

Improve Knowledge on Laws and Regulations by Learning Independently

We have "Compliance Reinforcing Months" every year in September and October to create an opportunity for every employee to look back on his or her daily actions on compliance. During the period, we try to raise awareness by distributing compliance material and posting enlightenment posters at each office.

Clerical staff members are encouraged to carefully read the information materials posted

on the internal portal site on their own. For staff members working on site, we created visual educational materials and projected the educational material on large displays located at major places where people gather. Also, this year we tried revising the educational material and devised measures for more effective learning, such as attaching sounds to the images and advancing an approach to allow people to confirm the educational material using their own mobile phones.



Learning Compliance by Visual Education



Nov. 1st (Wed) to Nov. 8th (Wed), 2017

Compliance Questionnaire Survey

Reconfirm Proficiency Level by Answering Questions

After completing the compliance reinforcing months, we implemented a compliance questionnaire survey for all employees. The survey consisted of study based on the published commentary material and answering questions concerning the relevant laws and regulations.

After completing the questionnaire, we posted answers and commentaries on our company portal site so that employees could review their wrong answers.

Theme of Questions

- the Labor Standards Act (Working hours, Attendance management,
- Excessive hard work, Health management, Industrial accident)
- the Worker Dispatching Act
- the Antimonopoly Act
- the Subcontract Act
- the Prohibition of Bribery
- Sexual Harassment, Power Harassment, Manners, Morals
- Important Policies

Throughout the Year

Holding of Study Meetings

Education of Rules and Regulations Directly Connected to Business

We hold study meetings throughout the year to correctly understand the relevant laws and regulations, and continue sincere and fair corporate activities. It is an objective to be a corporation that has high awareness of compliance with "Laws and Regulations," "Rules," and "Morals," while deepening the understanding of the business.

April

■Various Laws and Regulations

We hold study meetings for new employees who have become members of the society, on "basic knowledge of compliance," "laws pertaining to the organization of company" and "laws pertaining to transactions." We explain how the company is affected when a compliance violation occurs, using specific examples.

May

■the Port Transport Business Act

Content Outline of the Port Transport Business Act, and similar matters

June

■the Warehousing Business Act

Content Outline of the Warehousing Business Act

Jul

■the Port Transport Business Act

Content Outline of the Port Transport Business Act

August

■ Precautions When Preparing Contracts

Content Explanation of precautions when preparing contracts, and specific examples

September

■the Consigned Freight Forwarding Business Act

Content Outline of the Consigned Freight Forwarding Business Act, and specific examples

Janua

■the Port Labor Act

Content Outline of the Port Labor Act, and specific examples

February

■the Coastal Shipping Business Act

Content Outline of the Coastal Shipping Business Act, and systems related to coastal shipping

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Compliance

April 1st (Sat) to Sept. 30th (Sat), 2017

Study Meeting for Registered Customs Specialist

Deepen Knowledge of International Logistics and Use it for Business

We hold study meetings led by internal instructors for employees who are aiming to acquire the national qualification of "registered customs specialist." The object of this study meeting is not only to develop the ability to pass the qualifying examination by getting a deeper understanding of the Customs Law and the Customs Business Act, but also to foster knowledge of international logistics and awareness of legal compliance. In addition, by acquiring knowledge of laws and regulations, we aim to smoothly conduct business operations and enhance customer satisfaction.

In the Qualifying Examination for Registered Customs Specialists in October 2017, four of the participants successfully passed.



Four staff members who successfully passed the Fiscal 2017 Examination

Sept. 22nd (Fri), 2017

Study Meeting on Excessive Work/Harassment Issues

Laws and Employment Regulations for Protecting Employees

We hold study meetings for all employees on health hazards due to overwork. In addition, we promote a campaign to eliminate overwork and conduct a stress check. This is in response to the enforcement in November 2014 of the "Law for Promotion of Measures to Prevent Death from Overworking etc." The Ministry of Health, Labor and Welfare, each Labor Bureau, and each Labor Standards Inspection Office gave thorough supervision guidance to workplaces suspected of long work hours.

Regarding harassment, the "Equal Employment Opportunity Act" and "Child Care and Nursing Care Leave Law" were revised in 2017. In response to the imposition of obligations of taking preventive measures against harassments pertaining to matters such as pregnancy, childbirth and childcare leave, we held study meetings on behaviors that violate the laws and employment regulations, and conducted dissemination and case studies of paternity harassment and maternity harassment, and case studies of other harassment acts (such as sexual harassment and power harassment (moral harassment or bullying)).



Compliance education by in-house instructor

Implemented Every Month

Consultation with Attorney

Expert Follow-up Compliance

We hold legal consultation meetings, inviting an attorney from a law office once a month to our headquarters. At the consultation meetings, we help provide advice on the interpretation of laws and regulations, the early detection of legal risks, and the compliance system. We accept not only a variety of work troubles or worries but also employees' private cases.

Implemented Every Month

Health Lecture Meetings / Individual Health Consultation Meetings

Supporting the Health Promotion of Employees

One of our corporate social responsibilities is to protect the health of employees based on the Industrial Safety and Health Law. Since 2006, we have invited a public health nurse from outside, and we organize a "Lecture on Health Meeting and Individual Health Consultation Meeting" every month, calling it the "Day of Health Education." The Lecture on Health Meeting has the theme of "health promotion consistent with both mind and body."



Actual Records

April

Health Management for Social Members – Health Habits to Begin from Today –

Number of Participants 19 persons

Explanation of basic knowledge on health management and character diagnosis test by Egogram were conducted for new employees. We also distributed a health checkup result guide listing how to investigate the results of health checkups.

May to September

How to Deal with Stress – Line Care Part –

Number of Participants 35 persons

As support from bosses tended to be insufficient throughout the company in the stress check conducted in fiscal 2016, we held lecture meetings with the theme of understanding the workplace environment and improving (line care) for managing supervisors.

October to March

Stiff Shoulder/Lumbago Care – Do You Exercise?

Number of Participants 47 persons

We explained the causes of stiff shoulder and lumbago (back pain), and their treatments. After that, we helped the participants to perform self-care while watching videos of actions such as shape-ups or stretches.

Individual Health Consultation Meeting

Number of Participants 95 persons

We provided health guidance for those who had physician findings at regular medical checkups and other long-hour workers.

Throughout the year

Internal Audits

Increase the Quality of Management through Accounting/Business Audits

The Internal Auditing Dept. conducts audits independently from the organization in order to check whether internal control is functioning effectively. In fiscal 2017, we audited six departments in the head office district, three departments of

branches/offices, and three domestic/overseas affiliated companies. We have organized a system for reporting all the results to our management and following up after the audit.

Pursuit of Safety & Improvement of Quality

In order to realize safe logistics, we make continued efforts to perform daily safety education and training, inspection by on-site patrols, and other measures. We will also enrich our Safety and Health Management System and Crisis Management System and will do our utmost to ensure the safety of every employee as well as important cargo.



Safety & Health Management System

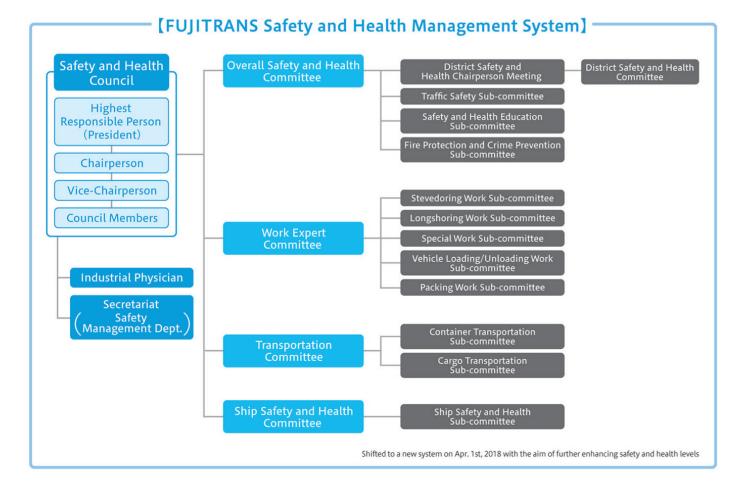
Safety Management & Quality Control

Build a Thorough Management System

Safety is a serious mission to us as a comprehensive logistics company.

Thorough safety leads to the trust of customers, and leads to enhancement of quality for the entire business. We believe that "safety" and "quality" are integrated into one. We have constructed a strong management system headed by the Safety and Health Council, and we are working on thorough safety management.





Various Safety Campaigns

Safety Management & Quality Control

First Semester: Jul. 4th (Tue) to 13th (Thu), 2017 Second Semester: Dec. 1st (Fri) to 12th (Tue), 2017

"Zero Accidents" Campaign

Toward Total Work Accidents Zero

The FUJITRANS Group holds a "Zero Accidents" Campaign twice a year for offices across the country. It is an activity aimed at heightening the safety awareness of each employee and creating a safe and secure workplace. For the current fiscal year, we have set "Evolve A Safe Workplace < by Taking on Challenges Aggressively>" as a safety goal during the period, and we had each expert committee perform patrols, including work site inspection by top management, and we exerted ourselves toward zero total work accidents. In addition, all employees strove to heighten safety awareness, with all participating by wearing an emblem and seal for the zero accidents campaign.



Aiming for zero accidents

Slogan

First Semester

Now, Make Best Use of Past Lessons Tomorrow's Trust Supported by "Zero Accidents"

Second Semester

There is a blind spot in familiar work Stop and do -Pointing and-Calling!

Oct. 11th (Wed) to 20th (Fri), 2017

Anoxia Prevention Campaign

Prevent Accidents by Having Correct Knowledge and Training

To prevent the occurrence of accidents while working in a timber chip ship, we carried out an anoxia prevention campaign. Also, we carried out safety education for workers and inspected various equipment and life-saving tools, and top executives inspected the work site on board the ship.

In addition, as part of the campaign, we carried out "Anoxia Rescue Training" with the participation of business partners and group companies. Under the assumption that workers who scrape off chips collapsed from oxygen deficiency inside the hold of the wood chip ship, we conducted training ranging from the discovery of victims to rescue, cardiopulmonary resuscitation, and delivery of victims to an ambulance by work supervisors, and worked on response to emergency situations and confirmed the procedure.



Promptly rescuing victims

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Various Safety Campaigns

Safety Management & Quality Control

Nov. 11th (Sat), 2017

Safe Forklift Driving Reinforcing Campaign

Show Off Safe Driving Skills in Competition

As part of the campaign, we held a forklift skill competition. Organized by the Work Expert Committee every year, it is an initiative to promote skills in the handling of cargoes deposited by customers without damaging them, and awareness of safe driving.

Delegates elected by offices nationwide, including group companies, participated in the competition, competing in the accuracy of work procedures and operations, and demonstrating

skills that are honed daily. Participants experienced the speed sensation and dead angle sensation at a training corner set up in the hall, and realized once more the exact speed sense and the fear of the dead angle.





Demonstrate safe and accurate driving skill

Ship Safety Activities

Safety Management & Quality Control

Feb. 19th (Mon), 2018

Emergency Sea & Land Notification Training

Preparing for Emergency Situations Offshore

Every year, we carry out "Emergency Sea/Land Notification Training" to prepare for emergency situations that can occur in a ship under navigation. In fiscal 2017, the Maritime Transport Division and group company KAGOSHIMA SENPAKU KAISYA, LTD. conducted training at the KYUGOCHI BRANCH.

This training took place assuming that a fire had broken out in the company-owned ship SEIWA - MARU while navigating towards Nagoya Port after leaving Sendai Port, and the crew was injured. In the conference room, participants were divided into the ship side under navigation and the office side on land. They practiced and confirmed their respective response procedures as follows: on the ship side, reporting to the relevant departments and fire-extinguishing activities,

confirmation of the procedure to transport the injured persons: and on the office side, receiving contact from the ship, ordering an emergency response team, launching the Joint Emergency Response Headquarters (Task Force).





The person who played the role of Captain notified the outbreak of fire



The office side on land receiving the report from the ship side



Mar. 7th (Wed) & 8th (Thu), 2018

Top Management - Embarkation Safety Inspection

Top Management - Embarkation Safety Inspection

Every year, top management performs an embarkation safety inspection. In fiscal 2017, the President was onboard for two days and performed a safety check on the route from Nagova to Sendai.

After patrolling to inspect the navigational conditions, such as the crew's proper work instructions and operation confirmation when the ship enters/leaves the port, visual inspection during the navigation, and watch by radar, they inspected the thoroughness of the 4S in the engine room and inside the cargo holds, and the state of cargo lashing.

After the inspection, they appreciated the crew's daily efforts and presented an encouragement gift. Also, they exchanged opinions on precautions during berthing at the end and the beginning of the year.



Exchange of opinions with the Captain (left)



Presentation of encouragement gift by the President (right)



Inspecting details in the engine room

Implemented Every Month

Ship Emergency Training

Taking All Possible Measures to Prevent Marine Accidents

Marine accidents can hurt seafarers and cause damage to the hull and cargo, and once this situation occurs, it can lead to serious disaster. Included are factors such as impacts of weather and sea conditions by typhoons etc., wrong judgment in maneuvering, and poor maintenance of onboard equipment.

In order to prevent such maritime accidents, we conduct a variety of on-the-job training in our managed ships for crew to quickly and calmly respond to unexpected situations in the unlikely event and minimize damage. In addition to fire, flooding and oil spill response training, we also conduct emergency steering training, assuming cases where steering is disabled, and training on the usage of life rafts. Also, we are enhancing safety knowledge and consciousness through lecture-style lessons with participants around the Captain, on topics such as the Seamen's Law, the Port Regulations Law, and the Maritime Traffic Safety Law. Sharing know-how and improvement ideas cultivated through such education and training, all crew members are working together to ensure safe marine transport with well-prepared system.



Lecture-style lesson with participants around the Captain





Safety Education/Training

Safety Management & Quality Control

Aug. 24th (Thu), Sept. 4th (Mon), 11th (Mon), 28th (Thu), 2017

Study Meetings on ISO/OHSAS

Learn Safety/Quality/Environmental Management

In August and September, we conducted standards revision study sessions on ISO9001 and ISO14001, which are international standards of quality and environmental management system, and OHSAS 18001, which is currently advancing to ISO. An outside lecturer was invited to the study meetings, and a total of 200 staff members, made up of mainly managers from each department, participated. The lecturer interpreted the standards in line with our logistics services, with easy-to-understand explanations, and participants deepened their understanding of the revised standards and were able to systematically apply the points of each standard in the work of their own departments.



Understanding the standards through a many-hour lecture

Feb. 21st (Wed), 2018

Reporting Session on Creating A Safe and Secure Workplace

Evolving to a Safe and Secure Workplace

The Safety and Health Council organized a reporting session on "Creating A Safe and Secure Workplace" in fiscal 2017. This reporting session has the directive to sort out the dangerous work of each business office, try to make improvements, and enhance the safety of the workplaces. We declared our slogan to be "Let's Evolve to Zero Total Work Accidents for the Safety of Workplaces" and promoted relevant activities. Delegates from 13 offices out of 51 offices, including overseas bases, reported improvements and results in line with the actual circumstances of each workplace. This initiative will be useful for the development of a worker-friendly working environment and creation of rules, and we will continue to promote the evolution of workplace safety.



Office delegates listening to activity report





Comments by the President

Preventive Safety

Safety Management & Quality Control

Sept. to Dec. 2017

Safety Enlightenment with Foreseeing Risks

Converting Past Accidents into Lessons

Through the Safety/Quality Sub-committee of the CSR Promotion Committee, we are promoting "preventive safety" to take steps to prevent accidents or disasters in advance. We analyzed occurrence trends, such as the times when accidents increase, characteristics of work, and relation with seasons, from past accidents or disasters and other company cases. In fiscal 2017, we implemented safety enlightenment in collaboration with the Safety Management Dept. Calling for prohibition against entering a "forklift work area," each business office made

the reminder contents well known to not only our workers but also visitors, and strove for preventive safety.

In addition, in "Safety and Health Education for Workers Engaging in Forklift Drive" sessions, held monthly, we strengthened the instructions with methods including lecture-style lessons and hands-on training, and sensory education during the enlightenment period, and workers thereby re-confirmed the knowledge necessary for safe forklift driving.





Forklift Work Attention Calling (Reminder) Poster

Re-confirm operation procedure as wel

Quality Improvement

Safety Management & Quality Control

Nov. 2017 & Mar. 2018

Prevent Mistakes and Problems in Clerical Work

Quality Self-Check

As a new activity of the Safety/Quality Sub-committee in fiscal 2017, we worked on the theme of "Prevent Mistakes and Problems in Clerical Work." Assuming the possibility that one mistake can lead to great damage, in order to avoid everyday possibly occurring mistakes, such as "careless mistake and misunderstanding mistake," from becoming a big problem, we proposed a "Self-Check for Preventing Clerical Mistakes/Problems" that lists concrete measures and cases, and disseminated this proposal throughout the company. We will continue the initiative in FY 2018, and we will strive to connect this initiative to the attitude that each employee is engaged in his or her work and ways to progress with the work, and improvement of the workplace, and contribute to maintenance and enhancement of quality of the clerical work in our company.



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Our Efforts to Protect the Environment Together with the Society/Communities

Contributing to the society/communities and the people living there, who support our company, is at the root of our CSR. We have formulated our environmental policy, enhanced the awareness of our employees, and are carrying out activities that take into consideration the global environment in our harbors and oceans,





Environment Preservation Activities

Environment Protection & Social Action

May 19th (Fri), 2017

Fish Release Activity

Released 500 Black Scrapers Together with Elementary School Students

At Kata Bay in Owase City, Mie Prefecture, we conducted a release activity with our new employees and local children. This was held jointly with FT AQUA, LLP, a group company engaged in aquaculture in the city, and is part of CSR activities in cooperation with local residents. We prepared about 500 fishes that were farmed by FT AQUA. In general, we release young fishes and expect their growth. However, because there is a high possibility that young fishes will be hunted and eaten by other fishes and predators, we released adult fishes weighing about 160g that can lay eggs. The black scraper originally lives around Kata Bay, and if the released fishes lay eggs and their number increases, it will help with the protection of biodiversity.

The children of Kata Elementary School and Miki Elementary School, who participated in the release and appeared to have almost never touched the fishes, gingerly grabbed the fishes, which were swimming and flopping about in buckets, and released them one by one into the sea.



May 25th (Thu) & Nov. 10th (Fri), 2017

Clean-up Onboard Tender Boat

Periodically Clean the Sea

We provide clean-up projects in the port of Nagoya twice a year in spring and autumn with employees from each department participating. This activity is to gather garbage floating on the sea and river with scoop nets, from onboard a company-owned tender boat.

Twigs, waste materials, household garbage and other waste float down the river from upstream. Big branches that could not be caught in scoop nets were collected, and a way was devised to lift both ends with scoop nets by two people working together.

We will continue this activity in the future so that the sea at Nagoya Port will be cleaner.



June 19th (Mon) to 21st (Wed), 2017

Environmental Education for New Employees

Learn the Importance of the Natural Environment

As part of our new-employee training, 18 new employees participated in a green orientation in Hokkaido.

The purpose of this activity is to understand our environmental preservation activities through tree planting experiences and to learn the importance of the environment. In addition, it is also a place to encourage strong unity by all new employees doing the same work, such as CSR activities and tree planting activities.

On the first day, we organized farming experiences at ATSUMA FARM LTD, a group company engaged in agriculture and livestock, and a livestock site tour.

On the second day, we conducted a tree planting activity at our company-owned forest, "FUJIPPU Forest" in Kyowa-cho, Iwanai County, in cooperation with the local forestry association. After planting trees, we split up into four groups to consider the theme of "Creating New CSR Activities to Be Practiced by the Company," held CSR discussions and collected their opinions.

The "Participation in Bazaar to Support Disaster-Stricken Areas" proposed as a result of these CSR discussions will be implemented as an approach to a new CSR activity.





Social Contribution Activities

Environment Protection & Social Action

Apr. 16th (Sun) & Jul. 9th (Sun), 2017

Voluntary Clean-up Projects

Contribute to Maintaining Beautification by Clean-up Projects

We carry out voluntary clean-up projects twice each year at the Hakusan Heisenji Shrine located in Katsuyama City, Fukui Prefecture.

Hakusan Heisenji Shrine is a temple shrine with a long history as a base of faith of Sacred Hakusan that was opened in 717 and reached its 1,300th year in 2017. In its precincts, there is moss spread all over, creating a beautiful landscape. The garden of the former Genjyoin, which is now a shrine office, is designated as a scenic spot of the country.

Participating company staff members cleaned the area around the shrine office in preparation for a big festival to be held in the former precincts of Hakusan Heisenji Shrine with its rich natural landscape. After gathering wood chips and fallen leaves so as not to peel off the moss, they visited the hall of worship and purified their hearts.



Jul. 18th (Tue) & Nov. 20th (Mon), 2017

Beautification Activities Around Offices

Aiming for Local Community without Garbage

As part of environmental preservation activities in accordance with ISO14001, we carry out clean-up projects around the office.

In July, in keeping with the situation where much trash would have accumulated after the festival held at the wharf near the office celebrating "Marine Day", we performed a clean-up operation on the day following the festival. Participating delegates from each department perspired under the scorching sun, and in about an hour they were able to gather up trash equivalent to 13 garbage bags each having a capacity of 45 liters. It gave them an opportunity to feel the rewards, such as the local people saying "Thank you" to them.

In November, we carried out clean-up projects around the Tobishima district, and collected 17 garbage bags of trash. Along the road, household waste and bulky waste, in addition to empty cans, PET bottles and cigarette butts were abundantly abandoned.

From now on, we will provide clean-up projects, aiming for local communities without garbage.





Aug. 1st (Tue), Aug. 30th (Wed), Sept. 22nd (Fri), Oct. 12th (Thu), Nov. 24th (Fri), 2017; Jan. 25th (Thu), 2018

Social Observation Tours for Children

Observation Tours to Logistics Site

As part of our social contribution activities, we actively accept social observation tours and experiential learning.

Children from three elementary schools visited our KYUGOCHI BRANCH for social observation tours from September to November. The children who visited the automobile factory as part of the social study lesson learned about physical distribution (logistics), in which completed cars are transported across the country.

While enjoying observing the appearance of the yard and cargo handling at the ship from their bus, they were taking notes seriously. During the question and answer session, many questions about logistics were put forward, such that the session was not completed within the scheduled time.

office as part of a comprehensive learning, workplace visit and experiential learning aimed at nurturing professional views that allow students to voluntarily choose their courses and to support themselves as members of the society and professional persons. Based on the theme of "Company that Connects Japan and

Six students from local junior high school visited our head

Overseas," students learned about the contents of the business operations of our company and overseas bases, and how they are involved in the countries of the world through logistics.

In August, the MIZUSHIMA BRANCH also accepted the ship visit of family members of cooperating companies, and a logistics site observation tour for students from local elementary schools and their parents.



Social observation tour for elementary school students



Workplace visit for junior high school students

Aug. 1st (Tue) to Sept. 29th (Fri), 2017

Volunteer Activities to Collect Donated Goods

Devoting Familiar Donated Goods Around Us to Support Earthquake Recovery

Our company has agreed with volunteer activity to collect familiar donated goods sponsored by industry groups as recovery support for the Great East Japan Earthquake Disaster, and this year we collected a variety of goods, including telephone cards, bell marks and spent mobile phones, from our employees.

The collected goods were donated to the Iwate Prefecture which is a disaster-stricken area.

[Results of Collection] (Total of FUJITRANS Group)

Collected Goods	No. of Sheets or Pieces	Amount
Disused mobile phones	84	4,200 yen
Spoiled post cards	258	11,610 yen
Unused post cards	266	13,300 yen
Unused postage stamps	55	3,496 yen
Unused telephone cards	7	3,500 yen
Unused QUO Cards	2	1,500 yen
Unused book coupons	5	2,500 yen
Bell marks	6,248.2	6,248 yen
Total (Actual value after cashing)		46,354 yen

(38,598 yen last year)

Aug. 25th (Fri), 2017

Site Observation Tour

Families of Company Staff Members Observed Logistics Site

As a new attempt to contribute to the society, we held site observation tours for the children of staff members. In the logistics industry, the problems of securing labor force, such as a lack of drivers and a lack of seafarers, have become an important issue. For that reason, we planned the tours to help more children, who will shoulder the responsibilities of

the future, become interested in logistics and port work.

Children and others learned about the automated terminal at TOBISHIMA CONTAINER BERTH CO., LTD. They also got up close to the coastal ship in working operation at KYUGOCHI BRANCH and viewed the way cars and cargoes were being loaded into the holds.





Dec. 11th (Mon) to 26th (Tue), 2017

Support of Juvenile Welfare Institutions

Donated Christmas Cakes to Children

As an intercommunication (exchange) activity with the local community, we donated Christmas cakes to childcare facilities.

Every year, we present Christmas cakes and breads to coincide with the Christmas party held at the childcare facilities in Nagoya city, which are made useful by them. This year also, we went around to each facility for two weeks, separated into a few groups. On the last day, we were invited onto the stage of the Christmas party, and there was a scene in which we were thanked by the children and their families.



Implemented Every Month

Call for Traffic Safety on the Street

Aiming for a Society without Traffic Accidents

The Traffic Safety Sub-committee takes the lead to regularly call for traffic safety towards pedestrians and drivers at the intersection near the office.

The street advocates campaign is held to coincide with the zero day (0 attached day) of traffic accident death. It is also carried out in April, July, September and December to coincide with the traffic safety prefectural movement in Aichi Prefecture.

In the autumn traffic safety campaign in Aichi Prefecture, we stationed street advocates at the intersections of the headquarters district, KYUGOCHI district, KINJO district, to coincide with the time when people return home in the evening. The participants were the Company's directors and 35 delegates from each department, including group companies. We hoisted flags (nobori) and plates to be seen by pedestrians, and appealed for thorough observance of traffic rules, such as wearing a seat belt and temporary stops at an intersection.



Appealing to pedestrians at the intersection

1 Activities to Protect Forests

Environmental Education for New-Employees Result Record of Tree Planting at FUJIPPU Forest (Number of Trees)

	(Ivallibel of fices)			
	Afforestation	Environmental Education, etc.	Total	
Fiscal 2014	20,950	70	21,020	
Fiscal 2015	7,980	70	8,050	
Fiscal 2016	0	70	70	
Fiscal 2017	10,220	70	10,290	



2 Activities to Protect the Sea

Clean-up onboard Tender Boat









●Call for Traffic Safety Towards ●Social Observation Tour Pedestrians and Drivers



for Elementary School & Junior High School Students





● Voluntary Clean-up Projects ● Goods Collection Volunteer Activity ● Support of Juvenile Welfare Institution

3 Energy-Saving Activities







5 Activities for Safety/Quality

"Zero Accidents" Campaign



Top Management Embarkation Safety Inspection Emergency Sea & Land Notification Training





- Anoxia Prevention Campaign
- Safe Forklift Driving Reinforcing Campaign Ship Emergency Training
- Safety Enlightenment with Foreseeing Risks
- Clerical Work Mistake/Problem Prevention

6 Activities of Legal Compliance

Compliance Reinforcing Months



Health Lecture Meeting /Individual Health Consultation Meeting



- Explanation Meeting on Personal Information Protection Law
- Various Study Meetings
- Internal Audit
- Consultation with Attorney

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